

Community Health and Human Services Resource Guide

**For St. John Parish, St. James Parish
& St. Charles Parish Residents**

Provided By



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Brief Overview

This resource guide contains a list of resources available to members of the aforementioned communities. It provides efficient information for citizens to quickly determine what resources are available to serve their needs. Community members may use the included phone numbers or web links to obtain additional detailed information for a particular resource.

Listing on this Resource Guide will NOT guarantee services will be provided as stated. Before visiting an agency or department to request services, it is highly recommended to call and inquire about additional guidelines or requirements. The resources and contact information included on this list may change frequently! Resource guide will be published and updated every two years.

If you find any listings that are not accurate, please contact the Department of Health and Human Services at (985) 536-4955.

ONLINE RESOURCE DIRECTORY

GNO 2-1-1 (Regional and Parish Help Line)

<http://www.vialink.org/our-resources.php>

An internet-based community resource directory for River Regions, Greater New Orleans, and surrounding areas.

For more information call 211 or (800) 749-2673

CRISIS SERVICES

VIA Link 2-1-1

<http://vialink.org>

Crisis intervention, information and referral for Greater New Orleans and surrounding areas.

Call 211 or (800) 749-2673 or (504) 895-5550

Mobile Crisis Services

Crisis intervention for residents of the surrounding parishes for crises related to mental health, addiction, or developmental disability.

(877) 500-9997

River Parishes Mental Health Services

Crisis intervention and mental health services for residents of St. John the Baptist parishes, and surrounding areas for crises related to mental health, addiction, or developmental disability.

(985) 652-8444

LA Spirit Crisis Counseling and Stress Management

<http://new.dhh.louisiana.gov/index.cfm/page/201>

Crisis counseling and stress management program for individuals, families and groups

(866) 310-7977

Metropolitan Center for Women & Children

<http://www.mcwcgno.org>

Crisis intervention hotline for victims of domestic violence, sexual assault and stalking.

(504) 837-5400 or (888) 411-1333

Disaster Distress Helpline - Crisis Counseling

<http://disasterdistress.samhsa.gov/>

Provides information, support, and counseling for individuals and families affected by natural disasters along the Louisiana Gulf Coast. Links callers to behavioral healthcare resources as needed.

(800) 985-5990

National Suicide Prevention Hotline

(800) 273-8255

HOMELESS OUTREACH

Homeless Assistance Unit

Provides resource linkage & transportation to homeless population.

(504) 259-9336 or (504) 658-6715

Salvation Army

Provides a hot meal and overnight lodging for single adults, families, seniors and the disabled who have no other option for safe shelter – all in keeping with our mission, “to meet human needs without discrimination. Overnight Emergency Shelter-Clients can utilize overnight emergency shelter for 30 – 90 days (first 7 days free, followed by \$10 per night thereafter), Full breakfast and dinner provided. Clients are allowed to bring 2 bags into facility, After initial entry, a bed in the Center of Hope will be reserved for the client until departure (must check in by 6:00 PM for reserved bed), and clients depart Center of Hope by 7:00 AM and can return to facility at 4:00 PM (curfew is 6:00 PM).

(504) 899-4569

St. Joseph Rebuild Center/Harry Tompson Center

<http://www.stjosephchurch-no.org>

Provides assistance with obtaining a birth certificate or ID, lunch, limited prescription assistance, mail, notary service, and Food Stamp Application assistance, toiletries, showers, restrooms, legal, and medical services. Provides additional financial and grocery assistance.

Monday – Friday 8:00 AM – 2:30 PM

(504) 273-5547

Welcome Home Program – UNITY of Greater New Orleans

<http://www.unitygno.org/>

Mobile outreach for homeless persons in Greater New Orleans and surrounding areas.

(504) 899-4589

HURRICANE EVACUATION ASSISTANCE

St. John the Baptist Parish Government Assisted Evacuation & Return Process

http://sjbparish.com/government_index.php

During a mandatory hurricane evacuation, SJB Parish residents with special needs may be eligible for specialized services. Call DHHS for more information, or to complete a special needs disaster preparation form.

(985) 536-4955

ADULT RESIDENTIAL FACILITIES

Louisiana Adult Residential Care Licensing

<http://new.dhh.louisiana.gov/index.cfm/directory/detail/702>

Manages licensing requests and renewals for adult residential care facilities in Louisiana through the Department of Health and Hospitals, Health Standards Section.

(225) 342-6299 or 6298

EMERGENCY SHELTER

Covenant House

<http://www.covenanthouseno.org/>

Shelter for youth (males, females, and families) ages 16 – 21.

(504) 584-1111

Hagar’s House – First Grace Community Alliance

<http://www.hagarshousenola.org/>

Shelter for single women or women with children who are transitioning to permanent housing.

(504) 210-5064

Metropolitan Center for Women & Children

<http://www.mcwcgno.org/>

Shelter for women and children who are victims of domestic violence and/or sexual assault.

(504) 837-5400 or (888) 411-1333

New Orleans Mission

<http://www.neworleansmission.org/>

Shelter for men and mothers with children including overnight shelter, drug rehabilitation program & transitional housing for men who are employed.

(504) 523-2116

New Orleans Women’s Shelter

<http://nolawomenshelter.org/>

Short or long term shelter and case management for women and families at a confidential location in the 9th Ward – call for more information.

(504) 962-6697

Ozanam Inn

<http://www.ozanaminn.org/>

Overnight shelter for individuals and mothers with children. Must present ID.

(504) 523-1184

St. Jude Community Center – Catholic Charities

<http://judeshrine.com>

Temporary housing for homeless, working women.

(504) 553-5790 or (504) 931-6993

The Salvation Army

<http://www.uss.salvationarmysouth.org>

Emergency shelter for men and women. Intake 4:30-10:00pm daily. Morning departure by 6:30am. First three nights free - \$8 thereafter, or a voucher. Employed persons can have reserved space for their belongings for \$56 per week. Emergency shelter and case management for women with children for up to 3 months. 4500 S. Claiborne Ave., New Orleans, LA 70125

(504) 899-4569

Veteran's Administration Homeless Program

<http://www1.va.gov/homeless/hud-vash.asp>

Like the HUD-VASH program identified above, staff in management services to homeless Veterans. Emphasis is placed on helping Veterans find permanent housing and providing clinical support needed to keep veterans in permanent housing. Staff in these programs operate without benefit of the specially dedicated Section 8 housing vouchers available in the HUD-VASH program but are often successful in locating transitional or permanent housing through local means, especially by collaborating with Veterans Service. 1601 Perdido St., New Orleans, LA 70112

(504) 539-5745 or (504) 412-3700 ext. 3959 or 3953

Waymaker Ministries

<http://thewaymakerministries.org/>

Provides shelter for homeless women with up to three children or without children for up to 30 days.

804 1st Ave., Harvey, LA 70058

(504) 328-8794

Church United for Community Development (Women and Children)

Provides temporary shelter for homeless women and children.

(225) 644-3762

Travail 6:33 (Women and Children)

Provides temporary shelter for homeless women and children.

(225) 933-9465

Battered Women's Shelter

Provides temporary shelter for homeless women and children of domestic violence.

(504) 837-5400

New Orleans Women and Children's Shelter

Provides temporary shelter for homeless women and children.

(504) 522-9340

New Orleans Mission Women's Center

Provides temporary shelter for homeless women.

(504) 523-2116

New Orleans Mission

Provides temporary shelter for homeless men.

(504) 523-2116

Hope House

Provides temporary shelter for homeless individuals in the surrounding areas.

(504) 525-2561

Bishop Ott Shelter Program

Provides temporary shelter for homeless individuals in the surrounding areas.

(225) 383-7343

Missionaries of Charity

Provides temporary shelter for homeless individuals in the surrounding areas.

No new admission on Thursday's

(225) 383-8367

Capital Area Family Violence

Provides temporary shelter for homeless individuals of domestic violence.

(225) 389-3001

St. Agnes Catholic Church

Provides temporary shelter for homeless individuals in need.

(225) 338-1511

Catholic Charities – Baton Rouge

Provides temporary shelter and resources for homeless individuals. .

(225) 336-8700

TRANSITIONAL HOUSING

Baptist Friendship House

<http://www.baptistfriendshiphouse.org/>

Transitional housing and day program for homeless women with children. Provide hot meals, clothing, showers, job readiness, life skills, case management, etc. for the ladies in the program.

813 Elysian Fields Ave., New Orleans, LA 70117

(504) 949-4469

Baronne Street Housing – Catholic Charities

<http://www.ccano.org/programs/housing-homelessness/>

Baronne Street Transitional Housing is an 18- to 24-month shelter for working intact or single-parent families, which provides counseling, advocacy, and referrals. Must work 30 hours per week unless disabled. Services include counseling, advocacy and referrals.

2407 Baronne St., New Orleans, LA 70113

(504) 269-9311

St. John the Baptist Parish Housing Authority

Contact for application filing process.

(985) 652-9036

Beyond Shelter – Bridges Catholic Charities

<http://www.ccano.org/programs/housing-homelessness/>

Transitional housing for homeless women and their children or homeless men and their children who are exiting shelters.

(504) 361-5087

Catholic Charities – Ciara House Program

<http://www.ccano.org>

Affordable short or long-term housing for men and women with a mental illness who have a source of income.

(504) 861-0643

Covenant House

<http://www.covenanthouseno.org/>

Transitional housing for youth (males, females, and families) ages 16 – 21.

611 N. Rampart St., New Orleans, LA 70112

(504) 584-1111

New Orleans Women's Shelter

<http://nolawomenshelter.org/>

NOWS provides transitional housing for women over age 18, including women with children and pregnant women who are dealing with homelessness.

2020 S. Liberty St., New Orleans, LA 70113

(504) 962-6697

Lindy's Place

<http://www.lindysplace.org/>

Transitional housing program for homeless, unaccompanied women for a minimum of 6 months.

2407 Baronne St., New Orleans, LA 70113

(504) 269-0184

Metropolitan Center for Women & Children

<http://www.mcwcgno.org/>

Transitional housing for women or women with children who are victims of domestic violence and/or sexual assault. (504) 837-5400 or (888) 411-1333

NAMI St. Tammany Group Homes

<http://namisttammany.org/mental-illness/>

Transitional housing for individuals.

23515 Hwy 190, Mandeville, LA 70470

(985) 626-6538

The Salvation Army

<http://www.uss.salvationarmysouth.org>

Transitional housing program for families with children.

4500 S. Claiborne Ave., New Orleans, LA 70125

(504) 899-4569

VOA – Homeless Veterans Transitional Housing Program

<http://www.voagno.org/>

Transitional housing for 56 homeless veterans. The program combines intensive case management and

Supportive services within a therapeutic community.

1002 Napoleon Ave., New Orleans, LA 70115

(504) 899-1116

Voyage House – Catholic Charities

<http://www.ccano.org/programs/mental-health-2/>

Voyage House is a residential shelter for women 39+ who experience substance abuse and/or mental health issues. Women who qualify for the program receive housing, clinical services and a full array of case management and ADL (activities of daily living) skills development services. The program also offers independent permanent housing in the community to eligible women.

2407 Baronne St., New Orleans, LA 70113

(504) 269-3969

Womanspace – RHD

<http://www.rhd.org/Program.aspx?pid=95>

Safe haven for women who are chronically homeless with a mental illness and/or addictive disorder.

2407 Baronne St., New Orleans, LA 70115

(504) 895-6600

Area Alliance for the Homeless (One Stop Homeless Center)

23 programs available to assist homeless individuals.

(225) 388-5800

SUPPORTIVE HOUSING

Louisiana's Permanent Supportive Housing Initiative

<http://new.dhh.louisiana.gov/index.cfm/page/1732>

The Louisiana Permanent Supportive Housing (PSH) program links affordable rental housing with voluntary, flexible, and individualized services to people with severe and complex disabilities, enabling them to live successfully in the community.

Phone: (844) 698-9075 (toll free); Section 811 PRA Phone: (844) 756-1562 (toll free)

Ciara Independent Living & Ciara Permanent Housing – Catholic Charities

<http://www.ccano.org/programs/housing-homelessness/>

These services provide consumers with chronic mental illness with housing and the level of care necessary to support their recovery.

(504) 861-0643

Magnolia Villa – First Evangelist CDC

<http://nolahousingresources.org/category/hresc/permanent-supportive-housing>

Provides permanent housing and supportive services on-site to homeless individuals with mental illness and/or substance abuse issues.

1801 Magnolia St., New Orleans, LA 70113

(504) 595-3101

NAMI – National Alliance for the Mentally Ill

<http://www.namineworleans.org/>

Provides permanent housing and supportive services to chronically homeless individuals with mental illness or dual diagnosis.

1538 Louisiana Ave., New Orleans, LA 70115

(504) 896-2345

NAMI St. Tammany Apartments

<http://namisttammany.org/>

Provides housing for homeless individuals with a serious and persistent mental illness.

23515 Hwy 190, Mandeville, LA 70470

(985) 626-6538

Odyssey House

<http://www.ohlinc.org/>

Provides permanent housing and supportive services to chronically homeless individuals with a disability.

1125 N. Tonti St., New Orleans, LA 70119

(504) 821-9211 (504) 239-0441

Responsibility House

<http://responsibilityhouse.org/>

Provides permanent housing and supportive services for homeless or chronically homeless individuals and families with mental illness and/or substance abuse issues.

1799 Stumpf Blvd, Suite 2 Terrytown, LA 70056

(504) 366-6217

UNITY John's Place & LaSalle Street Apartments

<http://unitygno.org/housing-services/permanent-housing/>

Provides permanent housing and supportive services to homeless individuals and families with mental illness, substance abuse issues and/or developmental disabilities.

2475 Canal St., Suite 300, New Orleans, LA 70119

(504) 821-4496

VOA – Volunteers of America

<http://www.voagno.org/services/housing/permanent-supportive-housing>

Provides permanent housing and supportive services for homeless individuals and families with mental illness and/or substance abuse issues.

(504) 485-0147

Voyage House Apartments – Catholic Charities

<http://www.ccano.org/>

Supportive housing apartments for women 40+ years old with mental illness and/or substance abuse issues.

2407 Baronne St., New Orleans, LA 70113

(504) 269-3969

RENT, UTILITY & FURNITURE ASSISTANCE

The House of Ruth

<http://houseofruthnola.org>

Short term rent and deposit assistance for presently or imminently homeless families with children must have had a sudden loss of income within the last 6 months caused by fire, illness, job loss or reduction in wages. Must be willing to search for employment and have one child in the family under the age of 18. Also provides case management budgeting and adult literacy.

1111 Newton Street, New Orleans, LA 70114

(504) 366-3921

New Orleans Furniture Bank

Provides low-cost used furniture at \$35 per piece. Will deliver for extra fee. Offers agency "voucher" system to bill agencies directly when they provide furniture assistance to clients. Pieces can be viewed at the Warehouse Saturday 9-1.

3913-3915 Louisa St., New Orleans, LA

(504) 782-3337

Goodwill Industries of Southeastern Louisiana

<http://goodwillno.org/>

12897 US Hwy. 90

Luling, LA 70070

(985) 308-0429

HOMEOWNERSHIP AND FORECLOSURE ASSISTANCE

Louisiana Housing Corporation

Foreclosure Mitigation: <http://lhc.la.gov/>

First-time Homebuyer Assistance:

<http://lhc.la.gov/>

SUBSIDIZED HOUSING

HUD-Subsidized Apartment Search

<http://www.hud.gov/apps/section8/step2.cfm?state=LA%2CLouisiana>

Provides online searchable database for HUD-subsidized apartment complexes.

INTERNET HOUSING RESOURCES

The following websites have local listings of available rental housing:

Craigslist (Rental Property Search)

<http://neworleans.craigslist.org/apa/>

Craigslist (Roommate Search)

<http://neworleans.craigslist.org/roo/>

Latter & Blum

<http://www.latterblumpm.com/property-search/>

Louisiana Housing Search

<http://lahousingsearch.org/>

NOLA Housing Search (Rental Property Search)

<http://realestate.nola.com/for-rent>

NOLA Housing Search (Roommate Search)

<http://classifieds.nola.com>

Prudential Gardner

<http://www.gertrude-gardner.com>

UNITY Housing Link

<http://www.unityhousinglink.org>

OUTPATIENT BEHAVIORAL HEALTH SERVICES

Counseling Solutions – Catholic Charities

<http://www.ccano.org/programs/mental-health-2/>

Counseling Solutions is a professional counseling program available to individuals and families of all faiths. Our caring and compassionate staff of licensed mental health professionals and interns provide help for adults and children coping with depression, anxiety, grief and loss, abuse, trauma, chronic mental illness, parent-child issues, relationship issues, anger, and stress. We accept payment from most major insurance companies and offer a generous income-based sliding scale payment option. Appointments available in Laplace, Boutte, Covington, and Slidell.

Locations:**St. Charles**

100 Melonie Street, Suite F, Boutte 70039

(985) 785-2113

Slidell

St. Luke the Evangelist Catholic Church

910 Cross Gates Blvd., Slidell, LA 70461

(504) 835-5007

Covington

Archdiocese of New Orleans North Shore Pastoral Center

69090 East Highway 190 Service Road, Covington, LA 70433

(504) 835-5007

St. John Parish

799 Fairway Drive, Laplace, LA 70068

(985) 652-0021

DuraCARE Counseling & Consulting Services, LLC

<http://www.duracarecounseling.com/about-duracare-counseling.html>

Provides Outpatient counseling services for Children and Adults. Accepts LA Medicaid clients and uses a sliding scale fee for those in need. Laplace, LA and Metairie, LA locations available.

(504) 327-5753

South Central Human Services Authority (River Parishes Mental Health Services)

https://www.cfrd.louisiana.gov/LaServices/PublicPages/ServiceDetail.cfm?service_id=2489

Crisis intervention and mental health services for residents of St. John the Baptist parishes, and surrounding areas for crises related to mental health, addiction, or developmental disability.

(985) 652-8444

Progressive Community Care Center

www.progressivecommunitycarecenter.com

Progressive Community Care Center is an outpatient behavioral health clinic that includes psychiatrists, licensed professionals, and non-licensed Master's and Bachelor level counselors. Comprehensive services are provided to ages 3 and up.

3205 New Hwy. 51 Suite C Laplace, LA 70068

(985) 651-0020

6306 St. Claude Ave. New Orleans, LA 70117

(504) 702-3995

Veteran's Administration

<http://www.mentalhealth.va.gov/>

Provides services for mental health and addictive disorders to veterans. Call for specific information regarding locations.

(504) 412-3700 or (800) 935-8387

St. John VA Outpatient Clinic

Southeast Louisiana War Veterans Home in Reserve, LA, is rated 3.0 stars overall. It is a small facility with 39 beds and has state ownership. Southeast Louisiana War Veterans Home is not part of a continuing care retirement community. It participates in Medicare.

4080 W Airline Hwy, Reserve, LA

(985) 479-4080

The Vet Center

Provides readjustment counseling to combat veterans and their families. This includes individual counseling, bereavement counseling, sexual trauma counseling, and a wide range of psycho social services in an effort to make a successful transition from military to civilian life.

Southeast Louisiana Veterans Health Care System

Southeast Louisiana Veterans Health Care System (SLVHCS) proudly serves Veterans from a 23-parish area in southeast Louisiana by offering primary and mental health care within 30 minutes of home for 90 percent of our enrollees. SLVHCS consists of eight community-based clinics in New Orleans, Baton Rouge, Hammond, Slidell, Houma, Franklin, Bogalusa and St. John Parish, with dental clinics in Mandeville and Metairie. Inpatient care and services that cannot be directly provided are coordinated with other VA facilities and community health care providers.

Veterans Affairs Medical Center, 1601 Perdido St, New Orleans, LA 70112

(800) 827-1000

New Orleans Vet Center

2200 Veterans Blvd, Suite 114

Kenner, LA 70062

(504) 565-4977

Baton Rouge Vet Center

5207 Essen Lane, Suite 3

Baton Rouge, LA 70809

(225) 761-3440

Jewish Family Services of Greater New Orleans

www.jfsneworleans.org

Provides affordable outpatient counseling to individuals. Couples, families, and children of all faiths.

Metairie: 3330 W. Esplanade Ave. Ste. 600, Metairie, LA 70002

(504) 831-8475

Division for Citizens with Developmental Disabilities

1010 Common St., New Orleans, LA 70112

(504) 599-0245

Veteran's Administration

<http://www.mentalhealth.va.gov/>

Provides services for mental health and addictive disorders to veterans. Call for specific information regarding locations.

(504) 412-3700 or (800) 935-8387

RESIDENTIAL SUBSTANCE ABUSE TREATMENT

Bethel Colony South

<http://bethelcolonysouth.org/>

Bethel Colony South Transformation Ministry is a Christian-based substance abuse treatment facility for adult men and women who are struggling from addiction to drugs, alcohol or prescription pills. We are a 6 month (men) and a 9 month (Women) in-house Christian renewal center here to help those who really want to change.

4114 Old Gentilly Road, New Orleans, LA 70126

(504) 943-0456

Bridge House

<http://www.bridgehouse.org/about-us/treatment-programs/>

Residential substance abuse treatment for adult men for up to 6 months.

1160 Camp St., New Orleans, LA 70130

(504) 522-4475

Exodus House

<http://exodushoueno.com/>

Residential substance abuse and mental health services and programs for adults. Offers comprehensive, individualized support for severely mentally ill within a recovery oriented model provided by a multi-disciplinary team. Life skills education, substance abuse groups, and anger management groups are offered as part of care.

3000 LaSalle St., New Orleans, LA 70113

(504) 891-7320

Family House – RHD

<http://www.rhd.org/Program.aspx?pid=48>

Residential substance abuse treatment for women with children.

112 Holmes Blvd., Terrytown, LA 70056

(504) 367-7600

Gateway

<http://gatewayrecovery.com/>

Residential substance abuse treatment for male veterans for up to 1 year, and to male low-income non-veterans for 60 days.

4103 Lac Couture Dr., Harvey 70058

(504) 368-9935

Grace House

<http://www.gracehouseneworleans.org/>

Residential substance abuse treatment for adult women.

1401 Delachaise St., New Orleans, LA 70115

(504) 899-2423

Living Witness – Nehemiah Restoration Project

<http://www.lwcss.org/nehemiah.html>

Faith-based residential substance abuse treatment program for men for up to 12 months.

1528 Oretha Castle Haley Blvd., New Orleans, LA 70113

(504) 524-2959

Odyssey House

<http://www.ohlinc.org/>

Residential substance abuse treatment for a minimum of 6 months for men, women, women with children, and pregnant women. If person has dual diagnosis, they must have current psych eval medications.

1125 N. Tonti St., New Orleans, LA 70119

(504) 568-3130 option 1; 821-9211

Odyssey House Academy for Adolescents

<http://www.ohlinc.org/>

Residential substance abuse treatment for youth age 13-17 that have Medicaid or are Medicaid eligible who have a primary diagnosis of substance abuse. Services are free of charge to Medicaid recipients. Youth must have no risk of withdrawal; detox services are NOT provided.

(504) 324-8288 ext.: 1002

Oxford House

<http://www.oxfordhouse.org/>

Permanent housing at democratically run, self-supporting, drug and alcohol free homes. Rules may vary slightly among houses. Rent ranges from \$100-\$125 per week. Refer to Website for contact information and location of housing.

Responsibility House – Residential Treatment Program

http://responsibilityhouse.org/residential_treatment0.aspx

Residential treatment program for adult men for 3 to 6 months, plus an intensive outpatient program with an optional housing component.

1799 Stumpf Blvd. Building 1, Suite 2, Terrytown, LA 70056

(504) 324-6265

The Salvation Army – Adult Rehabilitation Center

Faith-based residential treatment program for adult men for up to 6 months.

200 Jefferson Hwy., Jefferson, LA 70121

(504) 835-7130

VOA – Duvernay Residence SRO & Tulane Avenue SRO

<http://www.voagno.org/Housing>

Permanent supportive housing to homeless men and women in active, verifiable substance abuse recovery with at least 90 days of sobriety.

1801 Canal Street, New Orleans, LA 70112

3901 Tulane Avenue, New Orleans, LA 70119

(504) 482-2130 or (504) 299-1260

SUBSTANCE ABUSE MEDICAL TREATMENT

New Orleans Narcotics Treatment Center – Methadone Clinic

Provides substance abuse treatment services, including methadone maintenance and detoxification.

7606 Westbank Expressway, Marrero, LA 70072

(504) 347-1120

Odyssey House – Medically Supported Detox

<http://www.ohlinc.org/detox>

Provides free medically supported detox, typically 4-7 days, for individuals who are addicted to drugs or alcohol.

732 N. Claiborne Ave New Orleans, LA 70119

(504) 324-3710

PUBLIC BENEFITS

Disability.gov - Louisiana

<http://www.disability.gov/state/louisiana>

An online resource connecting the disabled community in Louisiana with information and opportunities related to benefits, civil rights, community life, education, emergency preparedness, employment, health, housing, technology & transportation.

Government-Assisted Telephone Service

Several different agencies are sponsoring government-assisted telephone service, providing a free phone and monthly minutes for individuals who receive government benefits, such as SSI, Food Stamps, Medicaid, TANF or Public Housing Assistance. The list below is not all-inclusive – search “free government phone” online for additional resources.

Reach Out Wireless

<https://reachoutmobile.com/>

(877) 870-9444

Safe Link Wireless

<https://www.safelinkwireless.com/>

(800) 977-3768

True Wireless Phone

<http://www.usafreephone.com/>

(888) 904-6872

Louisiana Food Stamp Program

<http://www.dss.state.la.us/>

Provides monthly benefits that help eligible low-income households buy the food they need for good health. Applicants can call the toll-free number below or fill out the application at the website above, computers available for use at the offices below.

(888) 524-3578

Louisiana Medicaid

<http://new.dhh.louisiana.gov/>

Provides coverage for medical treatment to residents who meet eligibility requirements.

(888) 544-7996

Social Security Administration

<http://www.ssa.gov>

Provides Social Security cards, Medicare, retirement or survivor's benefits, disability and SSI benefits. Many tasks can be completed online or by phone.

(800) 772-1213

United Way – Individual Development Accounts (IDA) Project

<http://www.unitedwaynola.org/income/>

Provides a savings “match” designed to help low-income households save for and purchase a home or vehicle, or start/expand a child care business.

2515 Canal St., New Orleans, LA 70119

(504) 827-6862

TRANSPORTATION

Louisiana Medicaid – Medical Transportation Service

<http://www.lamedicaid.com/provweb1/default.htm>

Provides transportation for Medicaid recipients to non-emergency medical appointments covered by Medicaid.

(800) 836-9587

Louisiana Medicaid – Friends & Family Transportation Program

<http://www.lamedicaid.com/>

Provides financial compensation for friends and family members of Medicaid recipients to transport to nonemergency medical appointments.

(800) 836-9587

River Parish Transit Authority

<http://rptarolls.org/>

Toll Free at (877) 651-1171

Local at (985) 651-1141

MEALS & FOOD

Second Harvest Food Bank of Greater New Orleans

Food pantry referrals.

Toll Free (855) 392-9338 9am-4pm Monday – Friday

New Foundation for Life

1061 Cambridge Dr.

Laplace, LA 70068

(985) 536-2613

Our Lady of Grace

772 LA-44

Reserve, LA 70084

(985) 536-2613

Greater New Plymouth Rock Baptist Church

110 NW 13th St.

Reserve, LA 70084

(985) 536-4215

Council on Aging (Meals on Wheels for seniors)

(985) 479-0272

Food for Families

Commodities distributed for individuals ages 60 and older OR families with children under 6 years of age who are not receiving WIC assistance.

1108 Barataria Blvd., Marrero, LA 70072

(504) 340-5577

St. John Department of Health and Human Services Food Distribution

<http://sjbparish.com/>

Bi-monthly distribution. Proof of income and form of ID are required to complete an application. Contact the agency for more information.

(985) 536-4955

St. Charles Community Services

<http://stcharlesparish-la.gov/>

Provides various social services to individuals and families. Emergency Assistance Programs, Emergency Home Repair Program, Home Energy Assistance, Second Harvest Food Bank, Department of Children and Family Services Partner Site, Summer Food Service, H.O.M.E. Program, Life Skills, Holiday Giving Programs, Home Mortgage Assistance, and Information and Referrals.

14564 River Rd, New Sarpy, LA 70078

(985) 764-7944

St. Rose Community Center

<http://www.stcharlesparish-la.gov/>

The St. Rose Community Center is a neighborhood drop-in center located in the Preston Hollow subdivision providing community-based services for at-risk youth. Programs include an after school activity center, computer lab, summer enrichment program and specialized programs for citizens of St. Charles Parish, from toddlers to seniors. Activities include:

- Drop-in
- Summer Enrichment Program
- After-school homework help
- Basic computer literacy classes
- After-school art class
- Life skills
- Parenting education
- Healthy life awareness

608 Mockingbird Lane

St. Rose, LA 70087

Phone: (504) 305-5138

St. James Parish Community Action

Provides various social services to individuals and families.

Earned Income Tax Credit

Free tax preparation services are available to all parish residents through the IRS Volunteer Income Tax Assistance (VITA) Program. Income tax returns will be submitted electronically and prepared by trained staff members.

Elderly Program

If you are a senior citizen age 60+, St. James Parish Area Agency on Aging provides home delivered meals, congregate meals, outreach, information & referral, recreation, telephoning, legal assistance, and many more.

Housing Program

If you need information on how to obtain safe and affordable housing, our housing counseling program can help. Information about applying for loans and grants for housing, becoming financially literate, lowering your energy bill and repairing your home are available.

Planning & Research

The Planning and Research team maintains a research/resource library and seeks funds from available sources to continue to operate existing programs and to expand others to better serve all residents.

Senior Community Employment Program: Title V

If you are a senior age 55-older, the Senior Community Employment Program or Title V, can help you receive support services.

Special Programs: Emergency Assistance

If you need emergency assistance to help you stabilize your family through a crisis, special programs can help. Rent/mortgage payments, utility payments, and food vouchers can assist eligible families, provided that funds are available.

Technology

If you want to learn how to use a computer or need job training, try our technology program. A mobile vehicle equipped with the latest technology travels to various locations in St. James Parish to provide computer training to youth and elderly. Job skills and G.E.D preparation classes are also scheduled on the mobile vehicle.

Transportation

If you need transportation to your job, a medical appointment school, or shopping, St. James Transit can take you there. Buses with scheduled routes operate regularly within the parish. Some out of parish transportation can also be requested.

Youth Services

If you are a youth, we have several programs that would benefit you: 16-24 year old unemployed or uneducated youth, can benefit from the G.E.D preparation and job skills training classes that are offered. Stipends are paid in some cases.

8188 Romeville St.

Convent, LA 70723

www.stjamesla.com/

(225) 562-2305

St. James Parish Senior Center Locations

Vacherie Senior Center: 29166 Health Unit St., Vacherie, LA 70090

Welcome Senior Center: 7140 Park St., St. James, LA 70086

Romeville Senior Center: 8188 Romeville St., Convent, LA 70723

Lutcher Senior Center: 2631 Louisiana Ave., Lutcher, LA 70071

Council on Aging (St. John Parish Senior Center Locations)

214 Regala Park Rd.

Reserve, LA 70084

(985) 479-0272

155 East 3rd St.

Edgard, LA 70049

(985) 497-3391

Lantern Light @ St. Joseph Church

Lunch served Monday through Friday at 1pm must be in line at 12:45

1803 Gravier St, New Orleans, LA 70112

(504) 273-5573

Ozanam Inn

Serves meals to the public daily at 6am, 2pm and 6pm.

843 Camp Street, New Orleans, LA 70130

(504) 523-1184

St. George's Episcopal Church

Breakfast on Sunday morning 8am - 9am.

4600 St. Charles Ave., New Orleans, LA 70115

(504) 899-2811

St. John the Baptist

Food bank open Monday-Friday 8am-12pm.

1920 Clio St., New Orleans, LA 70113

(504) 581-4987

Waymaker Ministries

Food pantry available Monday & Friday 10am-2pm.

804 1st Ave., Harvey, LA 70058

(504) 328-8794

CASE MANAGEMENT PROGRAMS

Boat People SOS

<http://bpsos.org/>

Case management for Vietnamese population.

925 Behrman Hwy., Unit 14, Gretna, LA 70056

Hispanic Apostolate

<http://www.ccano.org/>

Provides assistance to the Hispanic community in the following areas: employment, income taxes, immigration, financial counseling and emergency assistance, worker's rights, public safety, education, health care, and translation of documents.

2809 Harvard Ave., Metairie, LA 70006

(504) 457-3462

National Child and Family Services

Wraparound is a process to help youth with complex needs benefit from individualized, coordinated care planning. This process produces a single plan of care that coordinates all agencies and providers. Wraparound integrates youth into the community and builds the family's social support network, rather than seeking out of home placement. Wraparound fundamentals serve as the philosophical base and include: Community-based services, individualized to meet the needs of the child and family team, parents are included in every level of development of the process, team-based approach to care and coordination, formal services and informal community and family resources, and the child and family team provides the leadership role of the wraparound process, rather than any one individual.

<http://www.ncfsonline.org/contact.html>

824 Elmwood Park Blvd., Suite 135, Harahan, LA 70123

(504) 266-2576

HIV/AIDS SERVICES

Belle Reve

<http://www.bellerevenola.org/>

Provides housing and supportive services to individuals and families affected by HIV/AIDS.

(504) 945-9455

Brotherhood, Inc.

<http://brotherhoodinc.org>

Assists individuals with HIV/AIDS with housing, support services, substance abuse treatment, and AIDS awareness/education & HIV testing.

2714 Canal St., Suite 503, New Orleans, LA 70119

(504) 566-7955

Home Again

<http://www.ccfbano.org>

Transitional housing for individuals/families with HIV/AIDS.

1405 & 1417 Nunez St., Algiers, LA 70114

(504) 362-1066

NO-AIDS Task Force

<http://www.noaidstaskforce.com/>

Provides services to individuals and families affected by HIV/AIDS, including case management, medical & psychiatric care, medication assistance, meals, short-term rental & utility assistance and housing coordination. Involved in a partnership with Odyssey House to provide Intensive Outpatient Treatment to HIV+ individuals with substance abuse issues.

2601 Tulane Ave., Suite 500, New Orleans, LA 70119

(504) 821-2601

Project Lazarus

<http://www.projectlazarus.net>

Provides housing and supportive services to individuals affected by HIV/AIDS.

(504) 949-3609

UNITY Shelter + Care

Rental assistance for individuals or families with HIV/AIDS.

2475 Canal St., Suite 300, New Orleans, LA 70113

(504) 899-4589

EMPLOYMENT AND EDUCATION SERVICES

Louisiana Workforce Commission – Career Solutions Centers

<http://www.laworks.net/ServiceLocator.asp>

Provides resources to assist with seeking employment, such as skills assessment and training, resume and interview preparation, and job search assistance.

Louisiana Work Incentive Planning & Assistance Project

<http://www.hdc.lsuhscc.edu/lawipa/index.html>

Provides education and assistance to SSI/SSDI recipients regarding the impact of employment on public Benefits such as disability benefits, Medicaid and Food Stamps.

(855) 886-5123

Louisiana Rehabilitation Services – Vocational Rehabilitation

http://www.laworks.net/WorkforceDev/LRS/LRS_Main.asp

Provides individuals with disabilities a wide range of services designed to provide them with the skills,

Resources, attitudes, and expectations needed to compete in the interview process, get the job, keep the job, and develop a lifetime career.

Supplemental Security Income (SSI) Work Incentives

<http://www.socialsecurity.gov/ssi/text-work-ussi.htm> OR <http://choosework.net/>

Provides information and programs designed to assist disabled SSI recipients in achieving independence by taking advantage of employment opportunities and minimizing the risk of losing SSI and Medicaid benefits.

Work Pays

<http://www.work-pays.org/>

A consortium of agencies working together to increase the employment opportunities of persons with disabilities in Louisiana. Website includes information on training opportunities, job fairs, as well as links and contact information for agencies that provide employment services.

Options for Independence

Options for Independence is a 501 (c) 3 not-for-profit social service agency with the goal of building better communities, one person at a time. Our growth in services includes support for a wide variety of needs including support for persons with developmental disabilities, persons with serious mental illnesses, persons who are homeless, persons who struggle with chronic underemployment, persons with physical limitations and persons affected by natural disasters.

490 Belle Terre Blvd, Laplace, LA 70068

(985) 359-0902

South Central Louisiana Technical College

181 Regala Park Rd, Reserve, LA 70084

(985) 536-4418

ITT Technical Institute-Saint Rose

<http://www.itt-tech.edu>

140 James Dr. E, Saint Rose, Louisiana 70087

(504) 463-0338

Louisiana Technical College-Jefferson Campus

<http://www.dcc.edu/campus/ltc/locations/jeff/index.html>

5200 Blair Dr., Metairie, Louisiana 70001-5605

(504) 671-6700

New Orleans, Louisiana Colleges and Universities

<https://www.free-4u.com/Colleges/New-Orleans-LA-Colleges.html>

Martin International Maritime Training

<http://www.martinint.com/>

133 Woodland Drive

Laplace, LA 70068

(985) 652-3087

River Parishes Community College

<http://www.rpcc.edu/>

925 West Edenborne Parkway Gonzales, LA 70737

(225) 743-8500

WorkReady U (Adult Education Services)

Provides services for individuals seeking to obtain their High School Equivalency Diploma (HiSET, formerly the GED), and transition to various college and career pathways.

St. Mary Parish

Christy Thomas, SCLTC Young Memorial Campus

(985) 380-2957 Ext. 350

Assumption Parish and Lafourche Parish

Angela Gengareilly, SCLTC Lafourche Campus

(985) 447-0924 Ext. 101

St. John the Baptist Parish and St. James Parish

Cynthia Fortner, SCLTC River Parishes Campus

(985) 536-4418 Ext. 264

Jefferson Parish

(504) 832-6021

SUPPORT GROUPS AND ADVOCACY

Addiction Recovery Resources, Inc.

Provides a continuum of care including Ambulatory Detoxification, Residential Treatment, Intensive Outpatient Programming, and Continuing Care provide the highest quality of treatment available to those struggling with addiction.

1-866-399-4673

4933 Wabash Street

Metairie, LA 70001

(504) 780-2766

1615 Canal Street, Ste. A-1

New Orleans, LA 70112

(504) 522-7754

Alcoholics Anonymous - New Orleans Central Office

www.aa-louisiana.org

638 Papworth Ave. Ste. A

Metairie, LA 70005-312

Office Hours: Monday-Friday 12pm-6pm

(504) 836-0507

AL-Anon – Greater New Orleans Al-Anon Intergroup

www.la-al-anon.org

3000 Kingman Street, Suite 108

Metairie, LA 70006

(504) 888-1356

NAMI Family Resource Specialist

Free service to family members trying to assist a mentally ill relative. Provides information on services, supports, and resources that may be available for persons with mental illness. Information and support will also be provided to the family member on how to cope with mental illness and crisis situations.

(504) 896-2345

Narcotics Anonymous

www.noana.org

New Orleans Area Helpline

(504) 899-6262

Office of Citizens with Developmental Disabilities (OCDD)

The OCDD serves as the Single Point of Entry into the developmental disabilities services system and oversees public and private residential services and other services for people with developmental disabilities.

Region 3 South Central Louisiana Human Services Authority

690 East 1st Street, Thibodaux, LA 70301

(985) 449-5167, Toll free (800) 861-0241

The Extra Mile

The Extra Mile secures community resources for those who receive public human and social services. We do this by providing community education, support, advocacy, and through monetary assistance to fill needs as determined by individual communities. Also, provides Peer to Peer Support Groups; please call for schedule of classes.

(504) 349-8748

ANCILLARY SERVICES

Adolescent Drop-In Day Center

<http://www2.tulane.edu/som/dropin/>

Offers case management, food, clothing, mail & message retrieval, mental health & substance abuse counseling, and interactive groups for adolescents ages 14-23 on Monday - Friday 9:00-5am.

611 N. Rampart St., New Orleans, LA 70116

(504) 584-1112

Alzheimer's Caregiver Helpline – 24/7 Helpline

<http://www.alz.org/>

Our 24/7 Helpline serves people with memory loss, caregivers, health care professionals and the public.

Confidential care consultation provided by master's level clinicians who can help with decision-making support, crisis assistance and education on issues families face every day.

(800) 272-3900

Baptist Friendship House

<http://www.baptistfriendshiphouse.org/>

Provides community services for women & teen girls, including training for GED, employment, life skills, & computer skills. Also offers counseling & Bible study.

813 Elysian Fields Ave., New Orleans, LA 70117

(504) 949-4469

Celebration Hope Center

<http://www.celebrationhopecenter.org/>

Provides faith-based, professional therapeutic outpatient services to individuals, couples and families struggling with addictions, mental health, or other life issues. Services include counseling, case management, and intensive outpatient substance abuse treatment. Multiple locations in the metropolitan area.

1901-B Airline Hwy., Metairie, LA 70001

(504) 833-4673

Community Commitment

<http://communitycommitment.net/>

Provides community advocacy, social skills training, computer tutorials, reading groups & gender-specific support groups.

8926 Hickory St., New Orleans, LA 70118

(504) 931-0549

Community Service Center

<http://www.cscnouw.org/>

Provides community re-entry services to individuals who have been convicted of a felony, including case management, counseling, job placement and other referrals.

4000 Magazine St., New Orleans, LA 70115

(504) 897-6277

Delgado Community College-Adult Basic Education

<http://www.dcc.edu/>

Provides free instructor led adult basic education classes at 4 locations: 615 City Park Ave.; 139 S. Broad.; 5200 Blair Dr.; 2600 General Meyer Ave.; Class Schedules: M/W or T/R for 3 hours each day. Class Sessions: Morning, Afternoon or Evening based upon availability of space

(504) 671-5434 ask for Intake Specialist

Families Helping Families

<http://fhfjefferson.org/>

One-stop shop for disability information including Education, Training, Referral, Resources and Peer to Peer Support. Resource center for individuals with all disabilities and their families.

201 Evans Road, Building 1, Suite 100, Harahan, LA 70123

(504) 888-9111 or Toll Free (800) 776-7736

Harry Thompson/Rebuild Center @ St. Joseph Church

<http://www.harrytompsoncenter.org/>

Provides services to homeless population including showers, laundry, food, mail service, telephones, legal and medical assistance and immigration services.

1803 Gravier St., New Orleans, LA 70112

(504) 273-5577

JPPSS Westbank Family Literacy Program

Provides free adult education, English language acquisition, early childhood education, parenting education, and parent and child interactive literacy activities for Parents aged 16 and over who have a child between the ages of 6 weeks and 7 years.

2590 Baratavia Boulevard, Marrero, LA 70072

(504) 349-0709

Medicaid Application Assistance

Assists individuals with a disability that prevents them from working in obtaining Medicaid, even if they have been previously denied or are awaiting SSI benefits. Apply at your local Medicaid office – find the closest office by calling the number below.

(888) 342-6207

NAMI Family Resource Specialist

<http://www.namineworleans.org/>

Free service to family members trying to assist a mentally ill relative. Provides information on services, supports, and resources that may be available for persons with mental illness. Information and support will also be provided to the family member on how to cope with mental illness and crisis situations.

(504) 896-2345

NAMI Family Support Group

<http://www.namineworleans.org/>

This group is for family members of people living with mental illness to share their experiences, learn new resources, and gain knowledge and confidence in dealing with a loved one's mental illness. It is held the third Tuesday of each month from 6:30-8:00 at the West Bank Drop-In Center.

2051 8th Street, Harvey, LA 70058

(504) 896-2345

National Literacy Directory

<http://www.nationalliteracydirectory.org/>

Online resource to help individuals find local literacy, education, and GED programs in their areas.

(877) 389-6874

Odyssey House – RexO Step Program

<http://www.ohlinc.org/>

This program is designed to assist participants in addressing the challenges associated with being formerly incarcerated. Participants must be over 18 and have been imprisoned under Federal or State law within the past 180 days.

2745 Canal Street, Ste. 211, New Orleans, LA 70119

(504) 333-6186

Prisoner Restoration Initiative

Provides employment, legal, and housing assistance to ex-offenders on probation and parole; candidates cannot have a history of violent or sexual offenses.

(504) 333-6186

YMCA Educational Services – Adult Literacy Program

<http://www.ymcaneworleans.org/adultliteracy/>

Provides free adult basic education classes, call for information.

(504) 596-3842

Travelers Aid Society of Greater New Orleans

Provides assistance to individuals in crisis or transition with limited support systems.

1615 Canal St., Suite B, New Orleans, LA 70112

(504) 586-0010

Office of Motor Vehicles

4034 W Airline Hwy, Reserve, LA 70084

(985) 479-5188

Blessed to Be a Blessing

Established November 15, 2001, the Louisiana based non-profit organization aims to improve the well-being of the community from children to elderly through community initiative programs.

2015 West Airline Highway Laplace LA 70068

(985) 359- 9954

Ministry of Care

The purpose of this organization is to provide emergency assistance to those residents of, or transients in St John Parish who are in a short-term crisis situation and to prevent duplication of that assistance from other established agencies within the parish.

217 W 5th St, Laplace, LA 70068

(985) 652-2729

LEGAL SERVICES

Loyola Law Clinic

<http://www.loyno.edu/lawclinic/>

Provides legal assistance for homeless or low-income individuals with legal problems involving criminal charges, civil rights, immigration, domestic issues, & juvenile justice.

526 Pine St., Room 121, New Orleans, LA 70118

(504) 861-5590

Southeast Louisiana Legal Services

<http://www.slls.org/>

Provides free legal assistance for homeless or low-income individuals with legal problems involving housing, taxes, employment, government benefits, divorce & custody issues, education, ID and birth certificates, consumer credit and bankruptcy, foreclosures, and successions. Notarization services provided at no charge.

(504) 529-1000

The Pro Bono Project

<http://www.probono-no.org/>

Provides legal assistance through volunteer attorneys. Call for more information.

615 Baronne St., Suite 201, New Orleans, LA 70113

(504) 581-4043

MEDICAL SERVICES

Teche Action Clinic St. John Parish

Teche Action Clinic wants to be your Primary Care Medical Home. Also called a patient-centered medical home, a PCMH is a source of primary health care in which services are provided to a patient by a designated primary care clinician who works collaboratively with an interdisciplinary team to deliver safe, high-quality care.

www.tabhealth.org

(985) 479-1315

Teche Action Clinic-Franklin

1115 Weber St, Franklin, LA 70538

(337) 828-2550

St. Charles Community Health Center-Access Health Louisiana

<http://accesshealthla.org/>

Improve the health of the people we serve. We do this by striving for the highest levels of patient care every day. In fact, Access Health Louisiana has been recognized by the National Committee for Quality Assurance as a Patient-Centered Medical Home (PCMH) based upon standards of patient safety and quality. This means that AHL adheres to evidenced-based standards shown to improve quality, health and safety of its patients, as well as reduced costs.

16004 River Rd, Norco, LA 70079

(985) 725-9330

Daughters of Charity

<http://www.dcsno.org/>

Primary health care for all ages. Accepts Medicaid, Medicare, & private insurance. Patients without insurance may qualify for subsidized care.

Call for more information (504) 207-3060

HealthCare.gov

<http://www.healthcare.gov/>

An online resource managed by the US Department of Health & Human Services, designed to provide information about healthcare laws & regulations, health insurance options, quality healthcare, and how to stay healthy.

St. John the Baptist Parish Health Unit

<http://www.sjbparish.com/>

- Immunizations,
 - Family Planning
 - Women, Infants, and Children (WIC) - application site
 - STD Testing
 - Pregnancy Testing
 - Vital Records
 - Acknowledgement of Paternity Forms
 - Flu shots - available seasonally
- Requirements:
No insurance required
General Fees Apply
Call for income eligibility

(985) 536-2128

St. James Parish Hospital

www.sjph.org

1645 Lutcher Ave, Lutcher, LA 70071

(225) 869-5512

St. James Parish Health Unit

<http://new.dhh.louisiana.gov/>

- Immunizations,
 - Family Planning
 - Women, Infants, and Children (WIC) - application site
 - STD Testing
 - Pregnancy Testing
 - Vital Records
 - Acknowledgement of Paternity Forms
 - Flu shots - available seasonally
- Requirements:
No insurance required
General Fees Apply
Call for income eligibility

29170 Health Unit Street, Vacherie, LA 70090

(225) 265-2181

Ochsner Health Center – River Parishes

<https://www.ochsner.org/locations/ochsner-health-center-river-parishes>

(985) 652-3500

Children’s Hospital- The Tooth Bus

www.chnola.org

200 Henry Clay Ave. New Orleans, LA 70118

(504) 342-7874

ILH Interim LSU Hospital

<http://www.mclno.org/>

Provides 24-hour urgent care, emergency room & hospital admissions, if necessary. Low-income patients may qualify for subsidized care.

URGENT CARE CENTER: For non-emergency issues, including: fever, flu, small cuts, rashes, sore throats, minor infections, pelvic or urinary tract infections, minor broken bones, eye redness or irritation, or muscle strains or sprains

2025 Gravier St., 5th Floor, New Orleans, LA 70112

(504) 903-5700

INTERIM PUBLIC HOSPITAL: For emergency room or hospital admissions, including: chest pains, large burns, spinal injuries, heavy bleeding, abdominal pain, breathing trouble, sudden weakness, severe head injury, large open wounds, loss of consciousness, sudden change in vision, pregnancy problems, or coughing/vomiting blood

2021 Perdido St., New Orleans, LA 70112

(504) 903-3000

ILH Health System – Outpatient Clinics

<http://www.lsuhs hospitals.org/>

Provides primary medical and specialty care. Accepts Medicaid, Medicare & private insurance. Patients without insurance may qualify for subsidized care. Monday-Friday 7:30am-4pm. Call for appointment.

CLINICS: Allergy, Coumadin, Dermatology, Diabetes Education, Endocrine, Hyperbaric Therapy, Medicine, Neurology, Occupational Therapy, Ophthalmology, Orthopedics, Pain Management, Physical Medicine & Rehabilitation, Physical Therapy, Plastic Surgery, Podiatry, Rheumatology, Speech Therapy, Stroke & Heart Attack Prevention, and Wound Care

1450 Poydras St., New Orleans, LA 70112 (next to Superdome)

(504) 903-2373

CLINICS: Fast Track & Urgent Care, Breast & Cervical, Cardiology, Cardio-Thoracic Surgery, Cardio-Vascular Surgery, Ear Nose & Throat, Environmental Lung Diseases, General Surgery, Gastrointestinal, Heart Failure, Hematology, Hypertension, Interventional Radiology, Mammography & Bone Density, Neurosurgery, Oncology, Phlebotomy/Lab, Pulmonary, Renal, Surgical Oncology, Urology, Vascular Surgery

2025 Gravier St., New Orleans, LA 70112

(504) 903-5700

CLINICS: Infectious Disease, HIV Outpatient and Specialty Dental

<http://hopclinic.org/>

2235 Poydras St., New Orleans, LA 70112

(504) 826-2179

CLINICS: Women's Services & OB/GYN, including Prenatal, Post-partum, Annual PAP Exams, Breast Feeding Education & Counseling, Diabetic Nutritional Counseling, Childbirth Education Classes, Infant CPR, and Labor & Delivery for low & high-risk patients

2100 Perdido St., New Orleans, LA 70112

(504) 903-8412 or 8971

LSU School of Dentistry

<http://www.lsusd.lsuhs c.edu/>

Provides dental care, including pediatrics, orthodontics, endodontics and oral surgery, at a discounted rate. Medicaid and dental insurance also accepted.

1100 Florida Ave., New Orleans, LA 70119

(504) 619-8721

LSU Clinic @ New Orleans Mission

<http://neworleansmission.org/services/medical/>

Free medical services are provided by LSU's weekly clinic. TB tests, flu shots and general checkups are given to guests and people in our community. Free prescriptions are made available at Walgreen's with doctor's prescription.

1130 Oretha Castle Haley Blvd

New Orleans, LA 70113

(504) 523-2116

Louisiana Partnership for Prescription Assistance

<http://www.pparxla.org/>

Provides assistance to low-income uninsured individuals to obtain free or low-cost medications through existing patient assistance programs.

(888) 477-2669

Odyssey House Clinic

<http://www.ohlinc.org/>

Free medical & behavioral health care Monday-Friday from 8am-5pm. Walk-ins for primary care welcome on Monday, Wednesday & Friday after 12:45pm. All other times and all behavioral health visits are by appointment only.

1125 N. Tonti St., New Orleans, LA 70119

(504) 383-8559

Luke's House

<http://www.lukeshouseclinic.org/>

Provides free medical and mental health services. Medical clinic hours Tuesdays from 5:30 – 8:00pm (no appointment necessary); medical services also provided the first Thursday of every month. Mental health services are provided by appointment only.

2023 Simon Bolivar Ave., New Orleans, LA 70113

(504) 444-7879

Maternal & Child Health (Nurse Family Partnership Program)

<http://new.dhh.louisiana.gov/>

Provides prenatal and early childhood intervention designed to improve the health and social functioning of low income first time mothers and their babies.

1450 Poydras Ave Suite 2032, New Orleans, LA

(504) 568-3504

St. Thomas Community Health Center

<http://www.stthomaschc.org/>

Primary healthcare for adults & children, as well as specialty consultations in optometry, cardiology, rheumatology, cardiology, pulmonary medicine, and breast & cervical cancer screenings on Monday-Friday 8am-5pm. Accepts Medicaid, Medicare, & private insurance. Patients without insurance may qualify for subsidized care.

1020 Saint Andrew St., New Orleans, LA 70130

(504) 529-5558

St. Vincent de Paul Pharmacy

<http://www.svdpnola.org/>

Provides free prescription medication for low-income individuals on Monday & Wednesday 8am-1pm.

Applicants must provide verification of income. Call for more information.

1995 Gentilly Blvd., Suite 400, New Orleans, LA 70119

(504) 940-1904

Tulane Community Health Center at Covenant House

<http://www.tuchc.org>

Provides adult primary care, urgent care, mental and behavioral health, reproductive health, chronic disease management, and health education. Spanish spoken. Appointments required. Cost is \$10 for urgent care or first time appointments, \$5 for nurse visit and primary care visits, but ALL patients are eligible regardless of ability to pay. Enter at the back of Covenant House. Monday, Thursday, 8AM-7PM

Tuesday, Wednesday, Friday, 8AM-5PM 1st, 2nd, 4th Saturday, 8AM-12PM

611 N Rampart St, New Orleans, LA 70112

(504) 988-3000

Veterans Healthcare System

<http://www.neworleans.va.gov/>

Provides comprehensive medical, dental and psychiatric care to veterans.

1601 Perdido St., New Orleans, LA 70112

(504) 412-3700 or (800) 935-8387

Metropolitan Kidney Center

2700 W Airline Hwy, Laplace, LA 70068

(985) 536-7860

DaVita Inc. Kidney Dialysis Center

2880 W Airline Hwy., LaPlace, LA 70068

(985) 479-7505

Nephrology Associates

2700 W Airline Hwy La Place, LA, 70068

(504) 888-8717

DOMESTIC VIOLENCE, ABUSE AND NEGLECT – REPORTING AND SERVICES

Children's Advocacy Centers

<http://jeffersoncac.com/>

Jefferson Parish (504) 364-3857

Orleans (504) 896-9237

St. Tammany (985) 892-3885

Terrebonne (985) 872-5437

Children's Hospital CARE Center

(504) 896-9237

Children's Hospital Parent Center – warm line

(504) 896-9591

COPE Line

(504) 269-2673 or 211

Court Appointed Special Advocates (CASA)

(985) 652-8384

Crescent House Healing & Empowerment Center

<http://www.ccano.org/>

Crisis Line (504) 866-9554

Call 24 hours a day. Safe space (not a shelter). Services for women survivors of domestic abuse and their children including counseling & legal assistance. Sexual assault crisis counseling program serves women, men, children and caregivers, and includes individual and group counseling, medical advocacy, referrals, outreach and education.

INCITE! Women of Color Against Violence

<http://inciteblog.wordpress.com/>

National activist organization of radical feminists of color advancing a movement to end violence against women of color through direct action, critical dialogue, and grassroots organizing. INCITE! works with groups of women of color and their communities to develop political projects that address the multiple forms of violence women of color experience in our lives, on our bodies, and in our communities.

Louisiana Foundation Against Sexual Assault (LAFASA)

<http://www.lafasa.org/>

Statewide nonprofit agency offering info & referrals, training & research regarding sexual violence & services for survivors, families.
(225) 372-8995 Toll Free (888) 995-7273

Louisiana Statewide AIDS/STD Info line

(504) 568-7476 or (800) 992-4379

Metropolitan Center for Women and Children

<http://mcwcgno.org/>

Emergency shelter for women and children who are survivors of domestic violence, provides legal advocacy, medical advocacy, services for victims of sexual assault, residential and nonresidential counseling for domestic violence, human trafficking or sexual assault.

Call for more info

(504) 837-5400

Statewide rape crisis

(888) 995-7273

LA state wide hotline

(call goes directly to them) Location confidential, Call 24 hours a day.

(888) 411-1333

New Orleans Family Justice Center

Comprehensive one-stop center for survivors of family violence and their children. Co-locates agencies to provide coordinated and consolidated legal, law enforcement, social and health care services.

701 Loyola., New Orleans, 70113 M-F 8:30-5 Free; Call for more info

(504) 592-4005

24 Hour Crisis Line (504) 866-9554

Project Save (CCANO)

<http://www.ccano.org/>

Emergency legal representation for survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Services may include temporary restraining orders, temporary child support, temporary custody, and temporary use of property. Do not help with divorces.

1000 Howard Ave, New Orleans, 70113

(504) 310-6872

Tulane Law School Domestic Violence Clinic

Provides civil legal services to survivors of domestic violence in the New Orleans Area.

6329 Freret St. Ste 130, New Orleans, LA 70118

Monday - Friday 8:30 AM - 5:00 PM

(504) 865-5153

Department of Children and Family Services – State Wide Hotline

Report Child Abuse

(855) 452-5437

Department of Children and Family Services and Office of Family Support

429 West Airline Highway, Suite M

Laplace, LA 70068

(504) 652-2938

Statewide Domestic Violence Hotline

(800) 411-1333

Children's Bureau Victims Services Division

<http://childrensbureauola.org/>

Crisis intervention, Individual & Group Counseling on grief & loss

(504)-525-2366

Law Enforcement

St. John Parish SO (985) 652-9513

NOPD Child Abuse (504) 658-5267

NOPD Sex Crimes Unit (504) 658-5523

NOPD Juvenile (504) 658-5265

Orleans Parish District Attorney's Office (504) 822-2414

Jefferson Parish SO – Juvenile Detectives (504) 364-5285

Kenner PD (504) 712-2222

Westwego PD (504) 341-5428

Harahan PD (504) 737-9763

St. Tammany SO – Juvenile Detectives (985) 809-8200

Adult Protective Services – report abuse, neglect, or extortion of adults with disabilities (age 18-59).

(800) 898-4910

Elderly Protective Services – report abuse, neglect or extortion of anyone over the age of 60.

(800) 259-4990 Louisiana Hotline

Prevent Child Abuse Louisiana – report abuse or neglect of children or teenagers.

<http://pcal.org/>

(800) CHILDREN

(800) 244-5373

