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PARISH PRESIDENT

ST. JOHN
THE BAPTIST PARISH

HEALTH AND HUMAN SERVICES DEPARTMENT

RHONDA LEMONS
Director

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2019 Low Income Home Energy Assistance Program (LIHEAP)

Residents of St. John the Baptist Parish may be eligible for financial assistance with their utility bills through the Low-Income Home Energy Assistance Program. LIHEAP services will be provided by St. John Parish Department of Health and Human Services located at 128 Central Avenue in Reserve, Louisiana. All applicants must demonstrate permanent residence in St. John Parish, provide outlined benefits below, and meet the following income guidelines identified by the state. **LIHEAP Crisis Service** – If you have a disconnect notice from Entergy; you may qualify for Crisis Service that is available only once every twelve (12) months. **LIHEAP Non-Crisis Service** – If you do not have a disconnect notice; you may still qualify for Non- Crisis Service which is available once every six (6) months.

St. John Parish residents interested in seeking LIHEAP **Non-Crisis and Crisis** services will be scheduled through phone bank appointments only. Contact number for the LIHEAP Phone Bank is 985.536.1024. Appointments will be scheduled and assigned on **Monday, February 25, 2019** between the hours of **9:00 A.M. to 1:00 P.M when the phone bank is open**. Department of Health and Human Services staff members are unable to accept phone calls or walk-ins at office location due to the high volume of people seeking various other program assistance.

Income Guidelines

Size of Household Monthly Income

1	\$1,948
2	\$2,547
3	\$3,146
4	\$3,745
5	\$4,345
6	\$4,944
7	\$5,056
8	\$5,169

Outlined Benefits required for appointment:

1. Income for one month or 4 consecutive check stubs
2. Utility bill (heating/cooling)
3. Picture ID
4. Social Security cards for everyone living in the household
5. SNAP recipients must present household electronic notice from DCFS
6. Self-employed applicants must provide recent federal income tax return and all accompanying schedules
7. Termination records: If applicant is recently terminated or laid off

It is policy of this agency to ensure equal opportunity in all aspects of its programs without regard to race, color, national origin, age, sex, religion or disability.
“Equal Opportunity Employer/Program” and “Auxiliary Aids and Services are Available upon Request to Individuals with Disabilities”

TDD# 1-800-846-5277 or LA Relay #711